



### **Terms and Conditions of Sale and Return Policy**

The following are the terms and conditions (“Terms and Conditions”) for the sale of products by Myron Mixon Smokers, LLC (the “Company”) to its customers (“Customer”). These Terms and Conditions govern all transactions by and with the Customer.

#### **ACCEPTANCE OF ORDERS**

All orders are subject to acceptance by Myron Mixon Smokers. Orders accepted by the company described in the Terms and Conditions only can be cancelled by the Customer pursuant to the Cancellation Policy.

#### **TERMS OF PAYMENT**

All payments must be made in United States dollars, by credit card, bank check, money order or wire transfer. Credit cards accepted include Visa, Master Card, American Express, and Discover. Payments made via bank check or money order must clear prior to manufacturing. Payment should be made in full upon order placement. No order will ship from the Company’s facility without payment in full.

#### **DELIVERY**

Delivery estimates are figured from the date when the payment is received and order is approved by Myron Mixon Smokers. The Company will meet the customer’s delivery request as nearly as possible but does not guarantee shipment or delivery on any particular date.

#### **CANCELLATION POLICY**

Orders cancelled prior to shipping may be subject to a cancellation fee as deemed appropriate by the company at the time of cancellation.

#### **RETURNS**

Returns are only accepted for a defective product covered under our limited warranty and are subject to approval by Myron Mixon Smokers. The Customer must contact the company and receive authorization to return from Myron Mixon Smokers prior to initiating a return. Authorized returns must be made within the limited warranty period. If the product is returned without authorization from Myron Mixon Smokers, the return will not be accepted. If the item is not returned in a condition that is deemed acceptable by the company, it will not be accepted and could be subject to a return handling fee.

#### **SHIPPING DAMAGE**

Unfortunately shipping damage does occur on occasion. Upon receipt of freight, the customer should inspect their unit to ensure it has been received in good condition. This includes removing the wrappings and inspecting the exterior features. If damage is suspected, the bill of lading provided to the customer by the truck driver should be signed with a notation that the freight is damaged. This will assist to ease the claim process should one be necessary. If damage is found, promptly call 855-464-7853 to report the damage to Myron Mixon Smokers as well as send photos and a brief description to [sales@myronmixonsmokers.com](mailto:sales@myronmixonsmokers.com).



[myronmixonsmokers.com](http://myronmixonsmokers.com)

[sales@myronmixonsmokers.com](mailto:sales@myronmixonsmokers.com) or 855-464-7853